

9L0-007 ACPT

Apple Macintosh Service Certification Exam

Practice Exam: 9L0-007 Exams

Exam Number/Code: 9L0-007

Exam Name: Macintosh Service Certification Exam

Questions and Answers: 90 Q&As

([ACPT](#))



Exam : [9L0-007](#)

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1. A MacBook Pro powers on with no image on the built-in display. You connect an external display and restart the MacBook Pro, yet you still see no image on either display. Which of the following is most likely the cause of this symptom?

- A. Dead battery
- B. Not enough RAM
- C. Faulty optical drive
- D. RAM not completely seated

Answer: D

2. You require additional information about a specific problem with a customer's Mac. Which one of the following resources is the Apple-recommended choice for researching the problem?

- A. Downloads
- B. Discussions
- C. User's manual
- D. Knowledge Base

Answer: D

3. You are about to replace a MacBook Air logic board. Which of the following is the most important step you should take immediately after removing the bottom case?

- A. Remove the thermal module.
- B. Disconnect the main battery.
- C. Remove the hard drive.
- D. Remove the processor.

Answer: B

4. The LED on a MacBook MagSafe power adapter doesn't illuminate at all when it's plugged into the MacBook and you know the adapter is connected to a known good power source. What is most likely the cause of this symptom?

- A. The MacBook has a faulty main battery.
- B. The MagSafe adapter needs to be reset first.
- C. The MacBook requires an SMC firmware update.
- D. A MagSafe adapter connector pin is stuck down.

Answer: D

5. Which of the following most accurately describes what happens during Safe Sleep activation in Mac portables?

- A. The contents of RAM are written to NVRAM before sleep.
- B. The contents of the hard disk are encrypted before sleep.
- C. The contents of RAM are written to hard disk before sleep.
- D. The contents of the hard disk are read into RAM before sleep.

Answer: C

6. You are troubleshooting an eMac that has no image on its built-in display. You have already checked user controls and reset PRAM, but the issue persists. When you connect an external display to the eMac's VGA output port and restart the eMac, you see a proper image on the external display. Which of the following service modules would most

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