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Apple Apple Portable Service Exam



Practice Exam: 9L0-206

Exam Number/Code: 9L0-206

Exam Name: Apple Portable Service Exam

Questions and Answers: 77 Q&As

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Exam : Apple 9L0-206

Title : Apple Portable Service

1. What function does Target Disk Mode perform?

- A. It enables direct connectivity with a remote Macintosh over the Internet.
- B. It converts a PC-formatted hard disk for use when connected to a Macintosh.
- C. It allows access to a Macintosh's internal hard disk from the Finder of a connected Macintosh via FireWire.
- D. It allows two external FireWire hard disks to be connected and transfer data directly between them without need of a computer.

Answer: C

2. The basis for the component isolation troubleshooting technique is an understanding of _____ within computers.

- A. power flow
- B. software data flow
- C. firmware data flow
- D. processor instruction flow

Answer: A

3. Which TWO of the following are true statements about screws inside a PowerBook or iBook?

- A. All screws are interchangeable.
- B. It is not necessary to replace all screws after a repair.
- C. Screws should always be only comfortably tightened.
- D. Screws should always be tightened as much as possible.
- E. Screws should always be replaced exactly where they came from.
- F. Torx and Hex (Allen) screws can both be driven by either type of driver.

Answer: CE

4. Which one of the following troubleshooting steps is NOT appropriate when troubleshooting an iBook or PowerBook with no video on its built-in display?

- A. Hold a bright light against the screen.
- B. Check if brightness settings are all the way down.

- C. Connect an external display to the iBook or PowerBook.
- D. Check the network settings on the iBook or PowerBook.
- E. Check the internal video cables & connectors for damage.

Answer: D

5. To isolate a video problem to hardware or software on a PowerBook G4 (17-inch 1.67GHz), which of the following steps should you try FIRST?

- A. Replace the built-in display.
- B. Reinstall the appropriate Mac OS.
- C. Verify the hard disk with Disk First Aid.
- D. Start up from a known-good startup disc.

Answer: D

6. Which THREE of the following features are available in the Aluminum PowerBook G4 models but not in the iBook G4 models?

- A. USB ports
- B. Audio Input
- C. PCMCIA slot
- D. Built-in modem
- E. Built-in Ethernet
- F. FireWire 800 port

Answer: BCF

7. In the component isolation technique, if you do not get a startup chime and/or a flashing question mark, you check the components of the minimal system by _____.

- A. visually inspecting them for damage
- B. replacing them with known-good parts in any order
- C. adding more known-good parts in a specified order
- D. replacing them with known-good parts in a specified order

Answer: D

8. Which of the following iBook or PowerBook models requires the use of the 65 watt AC power adapter?

- A. iBook G4
- B. iBook G4 (14-inch)
- C. PowerBook G4 (DVI)
- D. PowerBook G4 (15-inch FW800)

Answer: D

9. Identify the correct procedure for starting up a PowerBook in Target Disk Mode.

- A. Press the D key during startup.
- B. Press the T key during startup.
- C. Press the Control and D keys during startup.
- D. Press the Control and T keys during startup.
- E. Press the Command and D keys during startup.
- F. Press the Command and T keys during startup.

Answer: B

10. Which of the following iBook or PowerBook models requires the use of the 65 watt AC power adapter?

- A. iBook (14-inch)
- B. iBook G4 (Early 2004)
- C. PowerBook G4 (12-inch)
- D. PowerBook G4 (1 GHz/867 MHz)

Answer: D

11. What tool does the service manual recommend you use to separate plastics and lift components of PowerBook and iBook computers?

- A. Nylon probe tool
- B. Jeweler screwdriver
- C. Flatblade screwdriver
- D. Precision needle nose pliers

Answer: A

12. When setting up a minimal system using the component isolation technique, you start with only the components necessary to _____.

- A. boot the system into Mac OS 9
- B. boot the system into Mac OS X
- C. boot the system into Open Firmware diagnostics
- D. hear a boot chime and/or see a flashing question mark on a display

Answer: D

13. A customer is experiencing intermittent battery drain while using her PowerBook G4 (17-inch 1.67 GHz) connected to a working power adapter. You have reset the PMU and the problem persists. What is the most likely cause of the problem?

- A. Corrupt OS
- B. Faulty PMU
- C. Faulty logic board
- D. Incompatible power adapter

Answer: D

14. Which TWO of the following features are available in the Aluminum PowerBook G4 models but not in the Titanium PowerBook G4 models?

- A. USB ports
- B. PCMCIA slot
- C. Built-in modem
- D. FireWire 800 port
- E. Built-in Bluetooth
- F. Built-in wireless networking

Answer: DE

15. When practicing component isolation, which ONE of the following components would NOT be a part of a minimal system configuration for a PowerBook G4 (12-inch 1.5GHz)?

- A. SDRAM
- B. Speaker
- C. Hard Drive
- D. DC-in Board
- E. Backup battery
- F. Power adapter

Answer: C

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